

Denise A. Lewis, RN., BScN.,

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OBJECTIVE: To obtain a position as a Sessional Instructor in the Personal Support Worker Program

WORK EXPERIENCE

Community Case & Contact (CCM) Expert User, Toronto Public Health March 2021-Present

- Mentors, and provides support to and training to new and existing staff and management on the Provincial Community Case & Contact Management COVID19 data base
- Communicates effectively both verbally and in writing with all levels of staff and management the CCM work procedures, tools, and systems.
- Provides consultation on CCM procedure and protocol development and implementation based on appropriate legislation and best practices
- Creates and maintains resources for staff
- Applies knowledge of Documentation and Records Management and Privacy and Security as relates to electronic documentation and related legislation.

Public Health Nurse, City of Toronto

March 2020-March2021

Communicable Disease Control - COVID-19 Case Management and Contact Tracing

- Investigates COVID-19 cases, performs case, and contact management
- Prioritize proactive disease prevention activities using a proportionate universalism approach
- Assess and consult with various outbreak settings regarding implementation strategies related to Infection Prevention and Control (IPAC) and public health measures
- Provide education to workplaces, which may include consultations to enhance IPAC measures and reinforce public health messaging
- Participates in surveillance to determine possible causes of outbreaks and liaises with stakeholders to ensure implementation of proper outbreak management practices
- Provide support to and works collaboratively with other TPH Programs as well as other health units in the collection of information and investigation of reports of COVID-19 cases

Public Health Nurse, City of Toronto

June 2015-March 2020

Communicable Disease Control - STI Case Management

- Assessed and evaluated incoming laboratory reports on cases of sexually transmitted infections
- Consulted and provided information and follow up with physicians regarding laboratory results, prescribed medication and dosage, follow-up examinations and control requirements, ensuring that the treatment is adequate for the disease.
- Provided assessment, counselling, education, and referrals to individuals diagnosed with an STI and completed partner notification according to the program's policies and procedures, the Community Health Nursing Standards of Practice, and the standards of the College of Nurses of Ontario

- Maintained individual client records and necessary documentation according to the policies and procedures of TPH as well as the standards of practice set out by the College of Nurses of Ontario
- Excellent working knowledge of the Integrated Public Health Information System (IPHIS)
- Carried out independent home visits, as required

Public Health Nurse, City of Toronto

June 2003-June 2015

Healthy Families Program

- Assessed community health needs and developed and maintained community partnerships to meet the needs of the community
- Utilized the nursing process in carrying out independent home visits
- Assessed individual/family/community health status, from a health promotion and behavior change perspective
- Assisted individuals/families/communities in developing and achieving health improvement goals
- Developed and facilitated programs in the community in collaboration with community partners
- Provided training, guidance, and support internally to staff, Paraprofessionals, and students
- Managed client cases
- Provided health teaching for new mothers
- Recommend organizations and facilities to clients that may help them meet their needs
- Assessed any risks to clients, and made recommendation and suggestions based on my assessment

Sessional Instructor, George Brown College

September 2007-April 2019

Nursing, Continuing Education Program

- Prepared and delivered lectures in the following Nursing courses: Pharmacology and Theory related to the Administration of Medications (Online and In-Class), Community Health Nursing, Nursing in Ontario
- Prepared and delivered lectures in the following Community Services courses: Pathophysiology, Anatomy and Physiology
- Tailored class instruction to meet course competencies and objectives through redesigning lesson plans and activities
- Fostered student participation through creating opportunities for presentations and group discussion
- Updated syllabi, quizzes, term tests and final examinations to meet evolving curricula and professional practices
- Provided individual student support and study habit recommendations, resulting in improved academic performance

Humber River Regional Hospital, Toronto

2002-2003

Discharge Care Co-coordinator, General Medicine

- Ensured Appropriate use of resources and effective discharge planning
- Collaborated with the inter-disciplinary team and community resources to facilitate care planning toward a safe, appropriate, and timely patient discharge
- Taught and reinforced hospital policies regarding discharge processes

- Evaluated the discharge plan collaboration with the patient, the family, and the health care team
- Ensured that the patient and family needs were met upon discharge

St. Michael's Hospital, Toronto

1999-2004

Registered Nurse, General Internal Medicine

- Provided total patient care
- Identified patient care priorities and developed nursing care plans
- Recorded, processed, and transferred doctors' orders
- Collaborated with inter-disciplinary team to deliver optimal patient care

EDUCATION

Ryerson University, Toronto 2002
Bachelor of Science - Nursing

George Brown College, Toronto 1999
College Diploma - Nursing

Christ the King High School, Antigua 1987
High School Diploma

PROFESSIONAL DEVELOPMENT

Completed courses in the following disciplines:

- COVID-19 Contact Tracing – John Hopkins University
- Population Health During A Pandemic: Contact Tracing and Beyond- University of Houston
- Managing Disruptive Behaviors in the Classroom
- Preceptor/Mentor Training
- Conflict Resolution
- Cognitive Behavior Therapy (Condensed)
- Narrative and Solution focus Approaches workshop training
- Workplace Hazardous Materials Information System (WHMIS)
- Cultural Traditions of Aboriginal People
- Nobody's Perfect Parenting Program
- Make the Connection Parenting Program
- Incredible Years Parenting Program
- Invest in Families High Risk Home Visiting Certificate

AWARDS

Humber College: Certificate of Professional Recognition 2011

George Brown College: Certificates of Recognition – Peer Tutoring Program 1996-1999

REFERENCES

Available upon request